

Annexure A

BID PRICE SUBMISSION SHEET

Description	Amount in LKR				Remarks
	50 Mbps	200 Mbps	300 Mbps	500 Mbps	
Business grade fibre-based internet connectivity options (non-shared/not over-subscribed)					
The description and percentage of all taxes which are included in the total amount should be mentioned					
Monthly total cost (Inclusive of all taxes)					
Annual total cost (Inclusive of all taxes) Monthly total cost * 12					
Total cost for 24 months (Inclusive of all taxes) Monthly total cost *24					
Description	Information (if these are link speed dependent please indicate for each speed)				
Name of international fiber optic links connecting out of Sri Lanka	Full description/ specification should be mentioned.				
Number of physically separated landing sites in Sri Lanka and the minimum distance between them in KMs.	Full description/specification should be mentioned.				

Location and average client latency to the closest Office 365 data center.	Full description/specification should be mentioned.
SLA	Full description/specification should be mentioned.
Any other value-added services offered by the bidder at no cost to IWMI. E.g., DDoS protection. <i>(Please list in detail with approximate market value of such services which will be taken into account while reviewing.)</i>	Full description/specification should be mentioned.

Note:

We may choose to proceed with more than one link for redundancy. This may be from different ISPs.

Technical Specifications

- The successful provider must have 7x24x365 coverage for technical assistance and/or helpdesk facilities.
- All equipment and cables up to our existing on-premises firewall should be provided and managed by the vendor.
- Connection to our on-premises firewall should be provided via Ethernet cable.
- 4 usable public IPv4 addresses to be available for use on our firewall. We need a certificate/document indicating these IP addresses are used solely by our organization for use with online publications.
- IPv6 Support.
- Free and unlimited technical support.
- Contacts for service faults by telephone and email should be provided.
- An account manager/ focal person should be available for the duration of the contract.
- The service provider is required to describe what alternate routing or fallback arrangements for continuity of service they have in place (if any), should their primary link(s) to the internet backbone become non-operational.
- All necessary hardware, cabling, and software (if required for internet service) should be provided and set up by the service provider.
- The connection to the premises should be over fiber optic cable.

- Contract duration should be 24 months with the option to mutually agree on yearly renewals.